

| Date  | Average response time | Average reconnection rate | Average reconnection rate | Average reconnection rate | Uptime for downtime | Error response | Response time | Error response |
|-------|-----------------------|---------------------------|---------------------------|---------------------------|---------------------|----------------|---------------|----------------|
| ##### | 0.16                  | 0.14                      | 0.51                      | 0.14                      | 99.47               | 0.53           | 0.53          | 0.11           |
| ##### | 0.18                  | 0.15                      | 0.53                      | 0.15                      | 99.69               | 0.31           | 0.31          | 0.13           |
| ##### | 0.16                  | 0.15                      | 0.52                      | 0.16                      | 99.66               | 0.34           | 0.34          | 0.22           |
| ##### | 0.18                  | 0.15                      | 0.53                      | 0.18                      | 99.43               | 0.57           | 0.57          | 0.22           |
| ##### | 0.19                  | 0.15                      | 0.57                      | 0.19                      | 99.37               | 0.63           | 0.63          | 0.22           |
| ##### | 0.18                  | 0.15                      | 0.53                      | 0.18                      | 99.6                | 0.4            | 0.4           | 0.21           |
| ##### | 0.17                  | 0.14                      | 0.52                      | 0.14                      | 99.48               | 0.52           | 0.52          | 0.12           |
| ##### | 0.15                  | 0.14                      | 0.52                      | 0.15                      | 99.48               | 0.52           | 0.52          | 0.22           |
| ##### | 0.17                  | 0.15                      | 0.56                      | 0.17                      | 99.68               | 0.32           | 0.32          | 0.24           |
| ##### | 0.16                  | 0.15                      | 0.55                      | 0.55                      | 99.7                | 0.3            | 0.3           | 0.73           |
| ##### | 0.17                  | 0.15                      | 0.57                      | 0.17                      | 99.67               | 0.33           | 0.33          | 0.25           |
| ##### | 0.27                  | 0.17                      | 0.62                      | 0.17                      | 98.5                | 01.mai         | 01.mai        | 0.14           |
| ##### | 0.18                  | 0.17                      | 0.59                      | 0.17                      | 99.79               | 0.21           | 0.21          | 0.14           |
| ##### | 0.17                  | 0.16                      | 0.56                      | 0.16                      | 99.66               | 0.34           | 0.34          | 0.12           |
| ##### | 0.17                  | 0.16                      | 0.55                      | 0.17                      | 99.63               | 0.37           | 0.37          | 0.24           |
| ##### | 0.22                  | 0.18                      | 0.61                      | 0.18                      | 99.8                | 0.2            | 0.2           | 0.14           |
| ##### | 0.16                  | 0.17                      | 0.6                       | 0.16                      | 99.68               | 0.32           | 0.32          | 0.2            |
| ##### | 0.21                  | 0.26                      | 0.6                       | 0.21                      | 98.73               | jan.27         | jan.27        | 01.mar         |
| ##### | 0.17                  | 0.19                      | 0.62                      | 0.17                      | 99.69               | 0.31           | 0.31          | 0.22           |
| ##### | 0.19                  | 0.17                      | 0.55                      | 0.65                      | 99.3                | 0.7            | 0.7           | 0.41           |
| ##### | 0.18                  | 0.15                      | 0.58                      | 0.15                      | 99.17               | 0.83           | 0.83          | 0.12           |
| ##### | 0.2                   | 0.15                      | 0.57                      | 0.2                       | 98.52               | jan.48         | jan.48        | 0.17           |
| ##### | 0.18                  | 0.16                      | 0.6                       | 0.16                      | 99.33               | 0.67           | 0.67          | 0.13           |
| ##### | 0.16                  | 0.16                      | 0.59                      | 0.16                      | 99.61               | 0.39           | 0.39          | 0.2            |
| ##### | 0.19                  | 0.16                      | 0.64                      | 0.19                      | 99.62               | 0.38           | 0.38          | 0.2            |
| ##### | 0.18                  | 0.15                      | 0.6                       | 0.18                      | 99.67               | 0.33           | 0.33          | 0.19           |
| ##### | 0.17                  | 0.14                      | 0.6                       | 0.17                      | 99.07               | 0.93           | 0.93          | 0.19           |
| ##### | 0.18                  | 0.14                      | 0.59                      | 0.59                      | 99.27               | 0.73           | 0.73          | 0.72           |
| ##### | 0.18                  | 0.14                      | 0.59                      | 0.18                      | 99.25               | 0.75           | 0.75          | 0.18           |
| ##### | 0.19                  | 0.16                      | 0.7                       | 0.16                      | 99.68               | 0.32           | 0.32          | 0.13           |

| Uptime | Per Downtime | Error response rate | Personal Internet Bank in percentage |
|--------|--------------|---------------------|--------------------------------------|
| 100    | 0            | 0                   |                                      |
| 99.89  | 0.11         | 0.11                |                                      |
| 99.88  | 0.12         | 0.12                |                                      |
| 99.95  | 0.05         | 0.05                |                                      |
| 99.97  | 0.03         | 0.03                |                                      |
| 99.97  | 0.03         | 0.03                |                                      |
| 99.98  | 0.02         | 0.02                |                                      |
| 99.97  | 0.03         | 0.03                |                                      |
| 99.95  | 0.05         | 0.05                |                                      |
| 99.96  | 0.04         | 0.04                |                                      |
| 99.94  | 0.06         | 0.06                |                                      |
| 98.57  | jan.43       | jan.43              |                                      |
| 99.97  | 0.03         | 0.03                |                                      |
| 99.98  | 0.02         | 0.02                |                                      |
| 99.98  | 0.02         | 0.02                |                                      |
| 99.87  | 0.13         | 0.13                |                                      |
| 99.97  | 0.03         | 0.03                |                                      |
| 99.28  | 0.72         | 0.72                |                                      |
| 99.7   | 0.3          | 0.3                 |                                      |
| 99.99  | 0.01         | 0.01                |                                      |
| 99.99  | 0.01         | 0.01                |                                      |
| 98.5   | 01.mai       | 01.mai              |                                      |
| 99.99  | 0.01         | 0.01                |                                      |
| 99.96  | 0.04         | 0.04                |                                      |
| 99.96  | 0.04         | 0.04                |                                      |
| 99.9   | 0.1          | 0.1                 |                                      |
| 99.82  | 0.18         | 0.18                |                                      |
| 99.98  | 0.02         | 0.02                |                                      |
| 99.99  | 0.01         | 0.01                |                                      |
| 99.99  | 0.01         | 0.01                |                                      |